

Instruction Sheet for the Candidate

Qualification	CMS Professional (Mobile App, Web & Game Development)
Competency Standard	Perform Troubleshooting
Purpose of Assessment	Formative Assessment
Candidate Details	Name_____
	Registration/Roll Number_____
Guidance for Candidate	<p>To meet this standard, you are required to complete the following within 03 Hrs. time frame (for practical demonstration & assessment):</p> <ul style="list-style-type: none"> • Resolve Login Problems • Manage Content Module • Manage Navigation Module • Resolve Security Issues
Time: 03 Hrs.	During a practical assessment, under observation by an assessor, you are required to
Minimum Evidence Required	<p>Resolve Login Problems</p> <ol style="list-style-type: none"> 1. Refresh the browser 2. Check for the authorization access <p>Manage Content Module</p> <ol style="list-style-type: none"> 1. Ensure the use of recommended browser 2. Check that the file name doesn't contain any special characters 3. Resize the image to avoid image upload failure <p>Manage Navigation Module</p> <ol style="list-style-type: none"> 1. Clear web browser cache 2. Click "Publish" after creating a post/page 3. Check the "Stop Publishing Date", and set it too far in future <p>Resolve Security Issues</p> <ol style="list-style-type: none"> 1. Administer security over SSL 2. Perform two-step authentication

	<ol style="list-style-type: none">3. Demonstrate best password practices4. Use an encrypted communication protocol like https
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Self-Assessment Checklist

Candidate Name	
Registration No.	
Qualification	CMS Professional (Mobile App, Web & Game Development)
Competency Standard	Perform Troubleshooting
Purpose of Assessment	Formative Assessment
Assessment Task	<ul style="list-style-type: none"> • Resolve Login Problems • Manage Content Module • Manage Navigation Module • Resolve Security Issues

I can.....

Performance Criteria	Yes	No
1. Refresh the browser	<input type="checkbox"/>	<input type="checkbox"/>
2. Check for the authorization access	<input type="checkbox"/>	<input type="checkbox"/>
3. Ensure the use of recommended browser	<input type="checkbox"/>	<input type="checkbox"/>
4. Check that the file name doesn't contain any special characters	<input type="checkbox"/>	<input type="checkbox"/>
5. Resize the image to avoid image upload failure	<input type="checkbox"/>	<input type="checkbox"/>
6. Clear web browser cache	<input type="checkbox"/>	<input type="checkbox"/>
7. Click "Publish" after creating a post/page	<input type="checkbox"/>	<input type="checkbox"/>
8. Check the "Stop Publishing Date", and set it too far in future	<input type="checkbox"/>	<input type="checkbox"/>
9. Administer security over SSL	<input type="checkbox"/>	<input type="checkbox"/>
10. Perform two-step authentication	<input type="checkbox"/>	<input type="checkbox"/>
11. Demonstrate best password practices	<input type="checkbox"/>	<input type="checkbox"/>
12. Use an encrypted communication protocol like https	<input type="checkbox"/>	<input type="checkbox"/>

Candidate's Signature _____ Assessor's Signature _____

Date: _____

Observation Checklist

Assessment Task	<ul style="list-style-type: none"> Resolve Login Problems Manage Content Module Manage Navigation Module Resolve Security Issues 			
During the practical assessment, candidate demonstrated the following:		Yes	No	Remarks
1.	Refresh the browser			
2.	Check for the authorization access			
3.	Ensure the use of recommended browser			
4.	Check that the file name doesn't contain any special characters			
5.	Resize the image to avoid image upload failure			
6.	Clear web browser cache			
7.	Click "Publish" after creating a post/page			
8.	Check the "Stop Publishing Date", and set it too far in future			
9.	Administer security over SSL			
10.	Perform two-step authentication			
11.	Demonstrate best password practices			
12.	Use an encrypted communication protocol like https			
Competent <input type="checkbox"/>		Not Yet Competent <input type="checkbox"/>		

Knowledge Assessment

Qualification	CMS Professional (MOBILE APP, WEB & GAME DEVELOPMENT)
Competency Standard	Perform Troubleshooting
Purpose of Assessment	Formative Assessment
Candidate Details	Name: _____ Registration/Roll Number: _____ Candidate Signature: _____
Assessment Outcome	<p>COMPETENT <input type="checkbox"/> NOT YET COMPETENT <input type="checkbox"/></p> <p>Name of the Assessor: _____</p> <p>Assessor's code: _____</p> <p>Signature of the Assessor: _____</p>

Candidate's response is not required to be identical, but similar concepts and/or keywords must be used. Oral questioning may be used to clarify candidate understanding of topic and its application.

	Questions (Candidate confidently answered questions correctly and demonstrated understanding of the topics and their application)	Satisfactory	Not Satisfactory
1.	What is login problem? 		
2.	Differentiate between content management problems and navigation problems of CMS based website. 		
3.	Narrate two important steps to maintain security of a CMS based website?		

